

To create account with the Nomorobo service go to **www.nomorobo.com/signup**.

- First, click on "Get Started Now".
- Select Service Electric Cable TV and Communications from the "Choose Your Landline Carrier List".
- In the email address field, enter the email address to be used for the Nomorobo account. Click "Next".
- Shortly after clicking "Next" you will receive an email.
- Open the email from Nomorobo and click the "Click Here to Setup Nomorobo" button in the email.
- Select "Landline/VoIP" from the telephone type drop down menu, Select Service Electric Cable TV and Communications and enter your number in the "Telephone Number" field.
- Click Next and the on-screen instructions will guide you through the SECTV web portal setup. (**sectv.user.alianza.com**)
- Your account is now active.

You will also need the information for logging into SECTV's New Alianza Portal:

Visit **sectv.user.alianza.com**.

- Enter your username. Your user name will be USERxxxxxxxx (Your ten digit telephone number). Example: USER6105551212
 - Enter the default password (first (4) four letters of account holder's name in all capital letters, followed by the first (4) four letters of the account holder's last name in all lower-case letters). Example: JOHNsmit
- **If the first letters of your first and last name are less than (4) four letters, please append (0) zeros to the end to complete the (8) eight characters. Example: JEN0doe0
- Select the Sign In button.
 - The System will prompt you to reset your password.

Step by Step Screen Shots:

1. www.nomorobo.com/signup

The screenshot shows a web browser window with the URL www.nomorobo.com/signup. The browser's address bar and tabs are visible at the top. The main content area features a black header with the Nomorobo logo and the tagline "Stop robocalls now!". Below the header, a large heading reads "You're seconds away from protecting your phone". A progress bar indicates the current step: "Step 1 of 3: Choose Phone Type". The main question is "What do you want to protect?". Three options are presented in grey boxes: "Smartphone" (with an icon of a smartphone and subtext "iOS or Android"), "Internet Landline" (with an icon of a cordless phone and subtext "From a Cable/VoIP Provider"), and "Traditional Phone" (with an icon of a rotary phone and subtext "Copper Wireline Service"). A link at the bottom of the options area says "I'm not sure. Check if your number is supported". At the bottom of the page, there is a row of logos for various news organizations: "Nomorobo has been featured in abc NEWS CNN CBSO NBC FOX WALL STREET JOURNAL".

Select 'Internet Landline'

2. Click 'Let me choose my carrier from a list' toward the bottom of page.

Nomorobo Stop robocalls now!

You're seconds away from
protecting your phone

Step 2 of 3: Determine Carrier

What is the phone number
you want to protect?

Enter Your Phone Number

Check Availability

*We need your phone number to check compatibility.
We will never call, text or share your number without your EXPLICIT permission.*

Let me choose my carrier from a list.

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been featured in



WALL STREET
JOURNAL

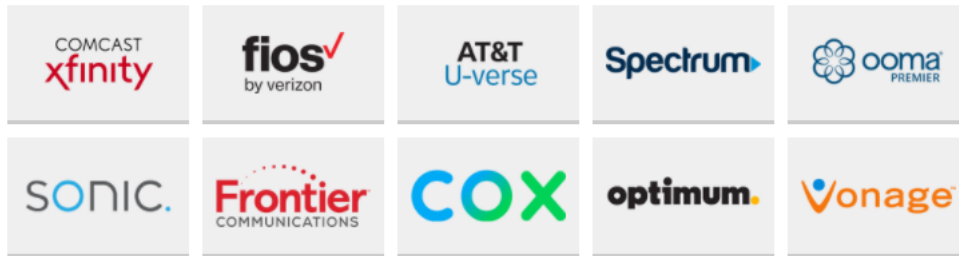
3. Click the down arrow for 'Choose from All 85 Carriers'

Nomorobo Stop robocalls now!

You're seconds away from protecting your phone

Step 2 of 3: Determine Carrier

Choose your internet landline provider



Or Choose From All 85 Carriers

Check Availability

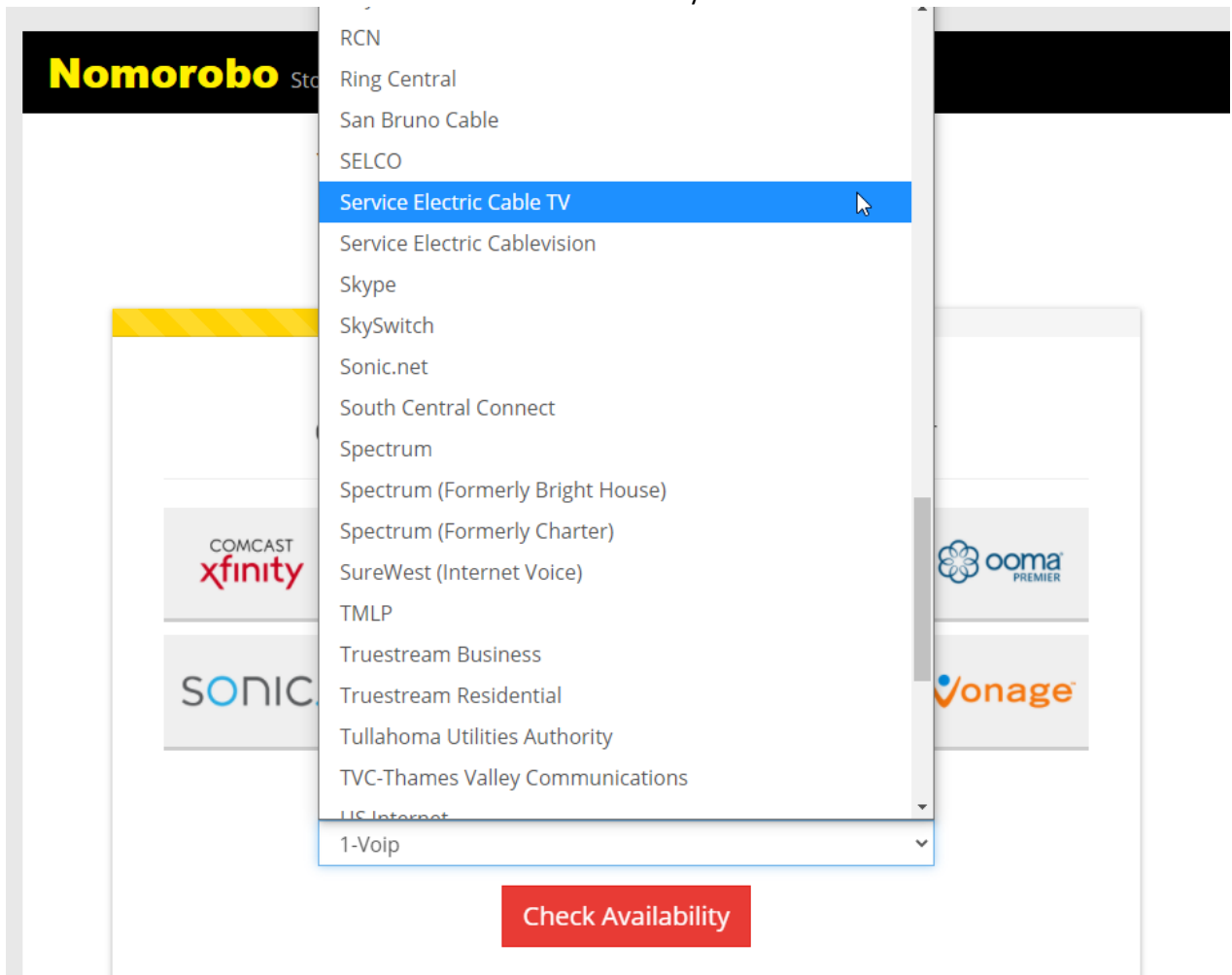
I'm not sure... Let me search by phone number

Nomorobo has been featured in



WALL STREET JOURNAL

4. Select 'Service Electric Cable TV' and click 'Check Availability'



5. Enter in your email address. Then click 'Start Blocking Robocalls NOW!'

Nomorobo Stop robocalls now!

You're seconds away from
protecting your phone

Step 3 of 3: Complete Your Registration

Good News!

Service Electric Cable TV Supports Nomorobo!

Enter your email address to complete registration

Start Blocking Robocalls NOW!

Protect another phone

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abc NEWS

CNN

CBSO

NBC

FOX
BUSINESS

WALL STREET
JOURNAL

6. Validate your email address by going to your email.

To Stop the Onslaught of Robocalls...

Validate your Email Address

Step 1
Completed!

Step 2
Go to your inbox and click the confirmation link we just sent you
4:55

Step 3
No more robocalls!

Nomorobo has been featured in

abc NEWS CNN CBSO NBC FOX WALL STREET JOURNAL

7. Follow the emailed link. Timer page can be exited out once you have clicked on the link.

Nomorobo Welcome to Nomorobo! Welcome to Nomorobo! Please click the link below to confirm your email and begin the setup process. Reminder: Nomorobo is completely free for VoIP ... Inbox 1:48 PM 10 KB

Welcome to Nomorobo!
From: Nomorobo
To: phonedept@sctv.com
Reply To: support@nomorobo.com

Welcome to Nomorobo!
Please click the link below to confirm your email and begin the setup process.
Reminder: Nomorobo is completely free for VoIP landlines.

[Click Here To Setup Nomorobo](#)

If the above button doesn't work, please copy and paste this URL into your browser:
<https://www.nomorobo.com/signup/46fe440c05b77b4196a5bd7165f21e0dd0dce31f>

8. Fill out name and create password.

Nomorobo

It's fast and free to get started.

Get robocall blocking now.

Email
phonedept@sectv.com
Not the correct email? [Click here to get a new invite.](#)

First Name **Last Name**

Password **Password (Confirm)**

[Sign Up](#)

By signing up, you agree to the [terms of service](#) and the [privacy policy](#)

9. Nomorobo will open on its Dashboard page. Click on 'Click here to get started'.

Nomorobo

[Log Out](#)

- Dashboard**
Overview
- Your Phones**
Set up your phones
- Report a Number**
Allow or block a number
- Your Account**
Edit Account
- Help & Support**
How can we help?

Welcome to Nomorobo. The best way to stop robocalls.

It doesn't look like you have any phones setup yet. Let's change that.

To enable robocall protection, you have to complete a simple, one-time setup on each of your phone lines.

[Click here to get started](#)

Nomorobo is currently available for smartphones on all carriers.

[Download on the App Store](#)

[GET IT ON Google Play](#)

10. Select Phone type 'Landline/Voip'. Select Carrier 'Service Electric Cable TV'. Enter in your phone number. Then click 'Next'.

The screenshot shows a web interface for managing phones. At the top, there are four navigation tabs: 'Dashboard' (Overview), 'Your Phones' (Set up your phones), 'Report a Number' (Allow or block a number), and 'Your Account' (Edit Account). The 'Your Phones' tab is active. Below the navigation is a progress bar with three steps: 1. Phone (Set up your phone), 2. Carrier Setup (Set up your carrier), and 3. Verify (Check service). The 'Phone' step is currently selected. The main content area contains a form titled 'Please enter some information about your phone'. The form has three rows of input fields: 'Phone Type' (dropdown menu with 'Landline/VoIP' selected), 'Carrier' (dropdown menu with 'Service Electric Cable TV' selected), and 'If Other Carrier' (empty text input). The second row is 'Phone Number' (text input with '1 - (484) 456-2028' entered). The third row is 'Description (optional)' (text input with 'Test Line' entered). At the bottom of the form are two buttons: 'PREVIOUS' (light green) and 'NEXT' (dark green).

11. Service Electric Cable tv Control Panel. Actually, refers to the Alianza Portal page. Go to sectv.user.alianza.com **Please follow instruction from page 1 of this guide**

1 Phone
Set up your phone

2 Carrier Setup
Enable your carrier

3 Verify
Check service

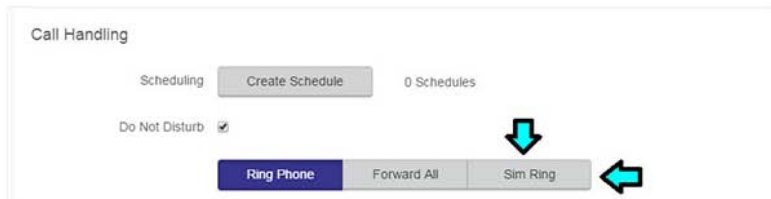
Here's how to enable Nomorobo on Service Electric Cable TV

1 Log in to your **Service Electric Cable TV Control Panel**

2 Click on your phone number in the header.



3 Click the **Sim Ring** button under "Call Handling".



4 Enter the number **1 610 850 9181** in the Phone Numbers box.

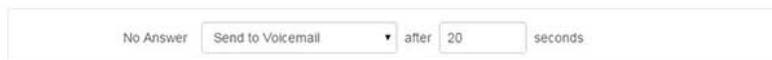


Phone Numbers

+ Add Number

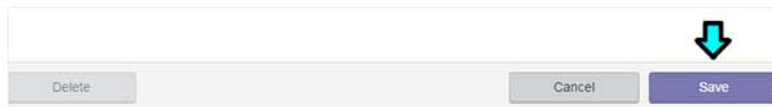
Simultaneous Ring will ring all devices on this User and all numbers added to the list. The first Phone Number to pick up will take the call.

5 For No Answer, if you use voicemail, choose *Send to Voicemail*. If not, select *Ring Forever*.



No Answer after seconds

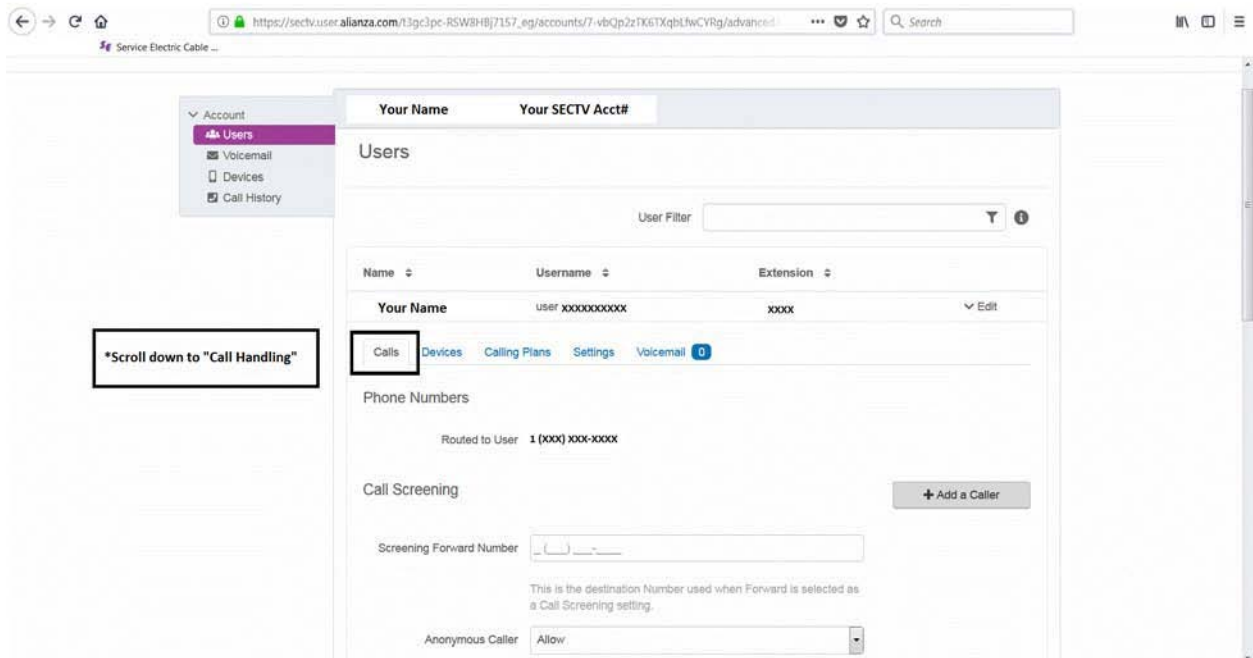
6 Click Save.



Delete Cancel Save

PREVIOUS

NEXT



Service Electric Cable ...

Account

- Users
- Voicemail
- Devices
- Call History

Your Name Your SECTV Acct#

Users

User Filter

Name	Username	Extension
Your Name	user xxxxxxxxxxx	xxxx

Calls **Devices** Calling Plans Settings Voicemail

Phone Numbers

Routed to User 1 (xxx) xxx-xxxx

Call Screening

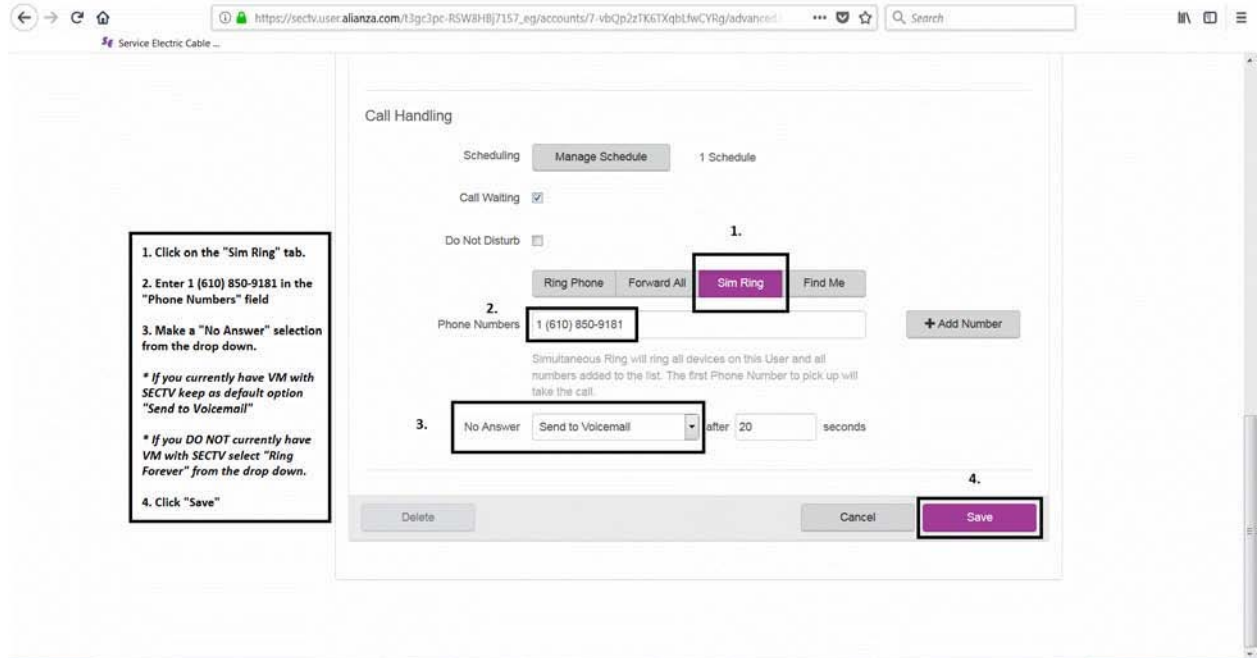
Screening Forward Number

This is the destination Number used when Forward is selected as a Call Screening setting.

Anonymous Caller

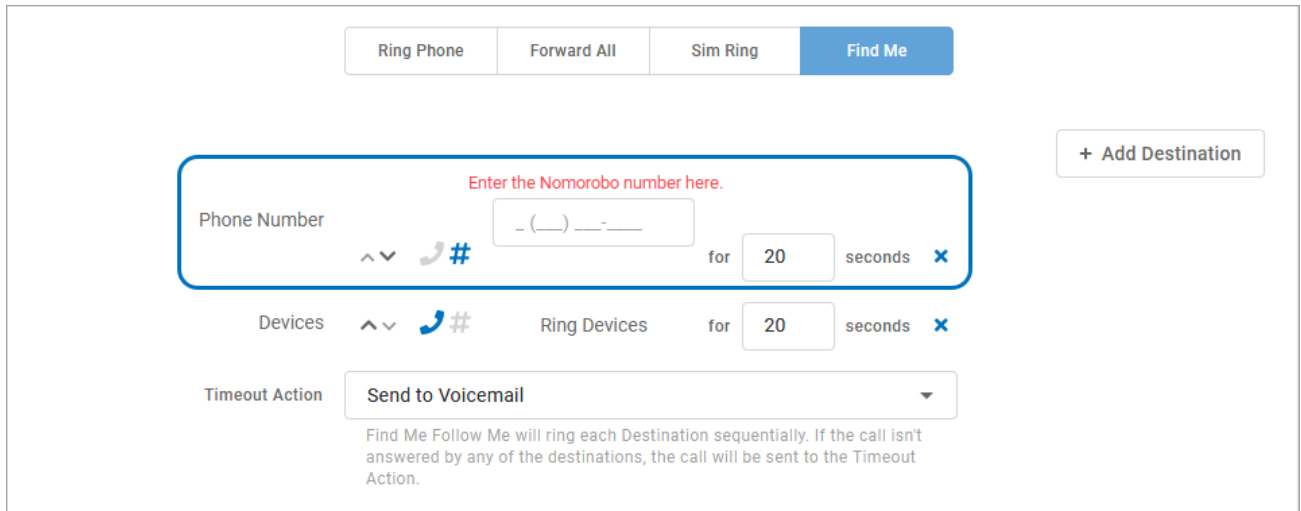
*Scroll down to "Call Handling"

12.



Here you will need to login to the new Alianza Portal and set the Find Me/Follow Me feature.

Find Me/Follow Me will ring each destination sequentially. When the first destination is set to Nomorobo, they will field the call and allow legitimate calls to ring the next destination. You will not hear the call come through, nor will you be notified that a call was intercepted and blocked.



1. Choose **Find Me**.

2. Set the first destination to the phone number for Nomorobo to 1610 850 9181. Subsequent destinations should follow your call preferences.
 - Click the phone or # icon to choose if the call should be routed through your devices or a phone number, respectively.
 - Use the arrow icons to reorder each destination as necessary.

3. For each destination, choose how long the call should ring before moving to the next one.
 - It doesn't matter how long you set for the Nomorobo destination—Nomorobo will pick up or reject the call within 1-2 seconds. To callers, it will feel like a normal post-dial delay.

4. Choose a timeout action: *Send to Voicemail* or *Busy*.

5. Click **Save**.

13. Once the Sim feature or Find Me/Follow Me is saved in the Alianza Portal go back to the Nomorobo site to complete the set up.

1 Phone
Set up your phone

2 Carrier Setup
Set up your carrier

3 Verify
Check service

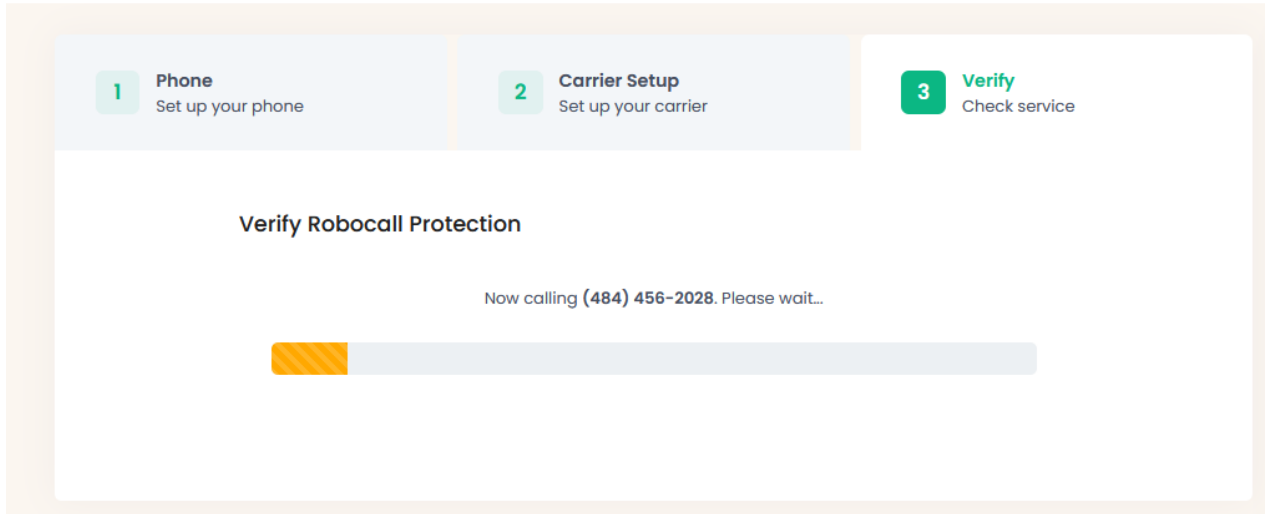
Verify Robocall Protection

Nomorobo will now call (484) 456-2028 to make sure that robocall protection is enabled.
Please pick up the phone **after** the status bar on the next page changes color.

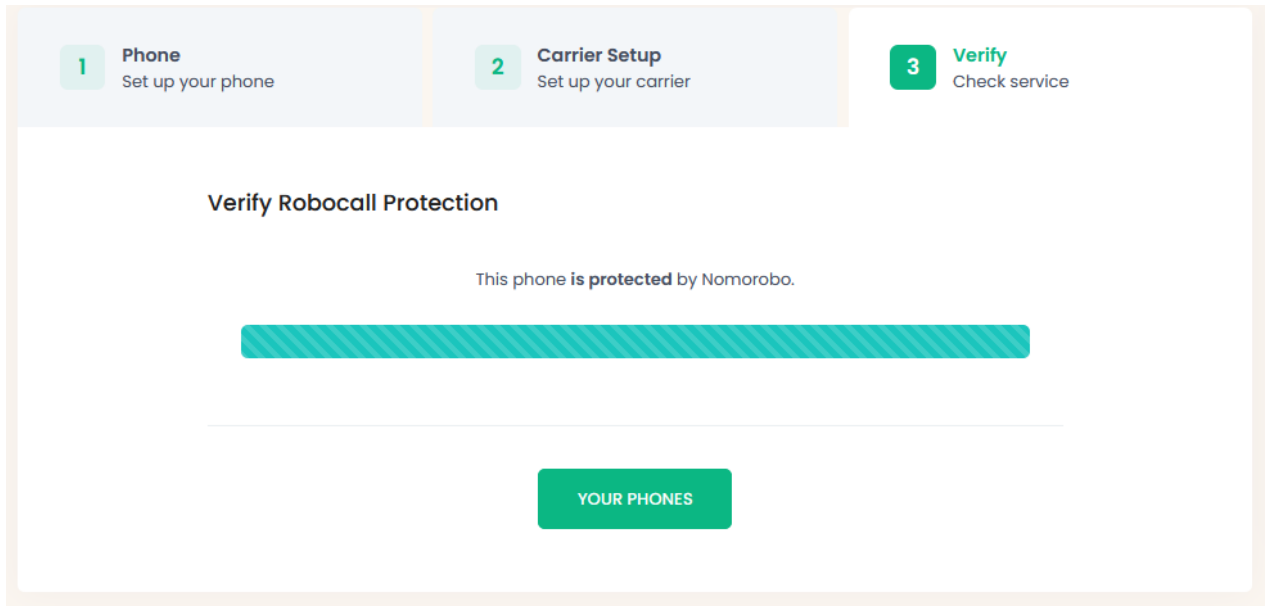
PREVIOUS

I'M READY. CALL ME NOW.

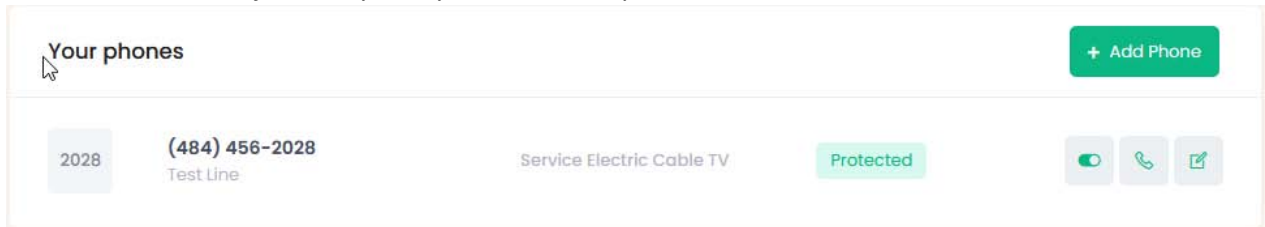
14. Orange line means it is testing.



15. That is it! You are protected by Nomorobo! Click 'Your Phones'



16. Your Phones will just verify that your number is protected. You are done.



10/23/20