

INTERNET

Includes: FREE access to PenTeleData Community WiFi, No Bandwidth Limits, 5 emails/5GB storage, 1 residential homepage/1GB storage, FREE spam blocking, and full technical support.

INTERNET SPEEDS:

- **50 x 5 Mbps** \$47⁹⁵ per month
- **100 x 10 Mbps** \$57⁹⁵ per month
- **150 x 10 Mbps** \$73⁹⁵ per month
- **200 x 10 Mbps** \$94⁹⁵ per month
- **300 x 10 Mbps** \$110⁹⁵ per month
- **400 x 15 Mbps** \$125⁹⁵ per month
- **1Gig x 40 Mbps** \$146⁹⁵ per month

Plus Network Access Fee of \$5.00 for cable subscribers or \$10.00 for Internet-only subscribers and Applicable Taxes. Speeds may vary.

TELEPHONE

Includes unlimited local & regional calling. Unlimited Long Distance to Continental U.S., Puerto Rico, Hawaii, and calls to Canada and Mexico that do not require a country code. Plus a single listing.

Unlimited Calling Plan \$29⁹⁵ per month

PLUS over 25 features and functions including:

VoiceMail	Nomorobo	Caller ID Deluxe
VoiceMail to Email-Web Portal	Call Forward	Call Trace
Anonymous Call Rejection	Call History	Call Waiting
Call Waiting w/Caller ID		

Total Value..... \$50.00!

Local Only Calling Plan \$11⁵⁰ per month

Additional Phone Features

Distinctive Ring	\$3.00/mo
Remote Call Forward	\$8.00/mo
Call Trace	\$1.00/use
Additional Listing	\$2.05/mo
Non-Published	\$1.75/mo

Installation Charges (1)

Line Connection Charge (per line)	\$65.00
Subsequent Account Charges	\$20.00
Seasonal Suspension	\$10.00/mo
Line Restoral Charge	\$26.50
Suspension of Service Restoral Charge	\$15.00
Name Change Charge	\$20.00
Number Change Charge	\$20.00

411 and Operator Assisted calling charges are not included. Package pricing does not include taxes and additional fees/charges.

CABLE TELEVISION

CABLE TV TIERS:

Economy Basic Cable (1, 2) \$24⁹⁹ per month
(over 113 channels*)

Full Basic Cable (1, 2, 4) \$106⁹⁹ per month
(255 channels*) Includes Economy Basic channels
*channels available with converter

FULL BASIC CABLE ADD-ONS:

Digital converter required.

Ultimate Digital Tier \$15⁴⁹ per month
(63 channels) (1, 3)

HD Extra \$9⁰⁰ per month
(6 HD channels) (1, 3)

Premium Channels

(Includes OnDemand) (1, 3)

- **HBO** (7 SD + 7 HD) \$22⁹⁹ per month
- **Cinemax** (8 SD + 8 HD) \$16⁴⁹ per month
- **HBO/Cinemax** (15 SD + 15 HD) .. \$32⁴⁹ per month
- **Showtime/The Movie Channel** (11 SD + 11 HD)..... \$10⁹⁹ per month
- **Starz/Encore** (12 SD + 12 HD).... \$20⁴⁹ per month
- **The Playboy Channel** \$18⁹⁹ per month

Premium Packages (1, 3)

- **The Works** (38 SD + 38 HD) \$57⁹⁹ per month
HBO/Cinemax, Showtime/TMC, & Starz/Encore
- **Movie Madness** (31 SD + 31 HD) \$36⁹⁹ per month
Cinemax, Showtime/TMC, & Starz/Encore

Ethnic Services (1, 3)

- **Hispanic Tier** \$5⁹⁵ per month
(12 channels)
- **RAI** \$10⁴⁹ per month
- **RTP International** \$10⁴⁹ per month
- **Greek Channel** \$14⁹⁹ per month

Pay-Per-View **Varies by program**

Video OnDemand **Varies by program**
Too Much For TV..... \$14⁹⁵ per month

(1) Plus applicable franchise fee • (2) Plus Broadcast TV fee • (3) Plus Sales Tax
(4) Sports Programming Surcharge & Entertainment Networks Surcharge

BUNDLE & SAVE!

CABLE + INTERNET

Economy Basic Cable (1, 2, 3) \$54⁹⁹
High Speed Internet (50 Mbps) per month

Full Basic Cable (1, 2, 3, 4) \$128⁴⁹
High Speed Internet (50 Mbps) per month

CABLE + INTERNET + PHONE

Full Basic Cable (1, 2, 3, 4) \$157⁴⁹
High Speed Internet (50 Mbps) per month
Phone

INTERNET + PHONE

High Speed Internet (50 Mbps) (3) \$72⁹⁹
Phone per month

CABLE + PHONE

Full Basic Cable (1, 2, 3, 4) \$120⁴⁹
Phone per month

(1) Plus applicable franchise fee • (2) Plus Broadcast TV fee • (3) Plus Sales Tax
(4) Sports Programming Surcharge & Entertainment Networks Surcharge

EQUIPMENT

INTERNET (3)

Modem Rental	\$4.95 per month
Modem w/Wireless Router	\$9.95 per month
DOCSIS 3.1 Modem Rental	\$5.95 per month
DOCSIS 3.1 Modem/Router Rental	\$10.95 per month
eero WiFi Base Unit w/One Beacon	\$10.95 per month
Additional eero Beacon	\$5.95 per month
eero Switch	\$25.95

CABLE TV DIGITAL TUNER (3)

HD Tuners	\$5.95 per month
Cable Card	\$6.95 per month
Cable Card	Purchase Price \$150.00

CABLE TV DIGITAL CONVERTERS (3)

Features include: Music Choice, TV Everywhere, TV Guide Navigator Service, the ability to order Premium Channels, Pay-Per-View and VOD.

HD Standard	\$8.95 per month
HD Enhanced	\$10.95 per month
HD DVR	\$13.95 per month
TIVO	\$21.95 per month

Includes DVR service for 2 TV's. Additional Tivo Minis \$8/month
SE NEXT Whole Home Solution \$29.95 per month
Includes TIVO and eero

STREAMING DEVICE

TIVO 4K Streamer \$1.95 per month

Senior/Disabled Citizens Discount:

A senior and disabled citizen discount shall be provided to residents of the City of Allentown, Borough of Freemansburg, Borough of Emmaus, Bethlehem Township, Bath Borough, Whitehall, Lower Macungie, Upper Saucon Township, Lower Saucon Township, and Stockertown. Such a discount shall be \$2.00 off Limited Basic Service or \$4.00 off Full Basic Lineup Service and shall be available to those senior and disabled citizens as specified on the eligibility form. Discounts shall be applied for annually, but no later than July 1st of each year. Affidavits stating eligibility must be accompanied by proof of income.

Lehigh Valley Customer Service

Main: (610) 865-9100
Toll Free in PA: (800) 232-9100

2260 Avenue A | Bethlehem, PA 18017

Weekdays: 9:00 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM

1045 Hamilton St | Allentown, PA 18101

Weekdays: 9:00 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM

New Jersey Customer Service

Toll Free in NJ: (800) 225-9102

37 Sitgreaves St. | Phillipsburg, NJ 08865

Weekdays: 8:30 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM

Wilkes-Barre Customer Service

Main (570) 825-8508

15 J. Campbell Collins Dr. | Wilkes-Barre, PA 18702

Weekdays: 8:30 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM



CABLE TV & COMMUNICATIONS



www.sectv.com



CABLE TV & COMMUNICATIONS

LEHIGH VALLEY • 2023

CHANNELS & SERVICES Guide



SERVICE ELECTRIC ECONOMY & FULL BASIC CABLE

CH	HD*	CH	HD*
1		43	543
2	502	44	544
3	503	45	545
4	504	46	546
4**	504	47	547
5	505	48	548
6	506	49	549
7	507	50	550
8	508	51	551
9	509	52	552
10	510	53	
11	511	54	Catholic TV
12	512	55	555
13	513	56	
14	514	57	557
15	515	58	558
16	516	59	559
17**	517	60	560
18	518	61	561
19	519	62	562
20	520	63	563
21	521	64	564
22		65	565
23	523	66	566
24	524	67	567
25	525	68	568
26	526	69	569
27	527	70	570
28	528	71	571
29	529	72	572
30	530	73	573
31	531	74	574
32	532	75	575
33	533	76	576
34	534	77	577
35	535	78	578
36	536	79	579
37	537	80	580
38	538	81	581
39	539	82	582
40	540	83	583
41	541	84	584
42	542		

** Southern Lehigh Valley Only

Check www.sectv.com for updates

Bold = Service Electric Exclusive Channels = Available on SE TV Everywhere
 SHADED PURPLE = Economy Basic Cable † Full Basic Cable required
ON = Available on Service Electric OnDemand†* * HD Converter required

CH	HD*	CH	HD*
85	585	114	
86	586	115	715
87	587	116	
88	588	117	717
89	589	118	718
90	590	119	
92	592	120	720
93	593	121	721
94	594	122	722
95	595	123	723
96	596	124	
97	597	125	
98		126	CWTAP
99		127	
	699	128	WALN
100		129	Discovery Life
101	701	170	770
102	702	176	776
103		180	
104		181	
105		189	
106		260	
107		261	
108		264	964
109	709	265	
110		268	
111		900	Customer Information
112		901	Leased Access
113		902	Service Electric Network 3 ON

ULTIMATE DIGITAL TIER

CH	HD	CH	HD
MOVIES & ENTERTAINMENT			
131		131	
143		132	732
153	753	133	733
154	754	134	
155	755	135	735
156	756	136	
160		137	
161		138	
192		141	741
193		142	742
194		150	
195		NEWS & INFORMATION	
196		139	739
197		145	745
FAMILY & CHILDREN			
130		146	746
		148	648

Full Basic Cable subscription and HD converter required

SERVICE ELECTRIC PREMIUM

CH	HD	CH	HD
HBO			
200	600	215	615
201	601	216	616
202	602	217	617
203	603	218	618
204	604	219	619
205	605	220	620
206	606	221	621
		222	622
		223	623
		224	624
		225	
CINEMAX			
207	607		
208	608		
209	609		
210	610		
211	611		
212	612		
213	613		
214	614		
PAY-PER-VIEW & SPORTS PACKAGES			
CH	HD		
226		Playboy	
227-229	627	iN Demand Pay-Per-View (contains adult content)	
233		iN Demand Pay-Per-View (Spanish/Espanol)	
401-414		iN Demand Sports Packages	
		• MLB Extra Innings	
		• NHL Center Ice	
	674	NFL RedZone	
STARZ encore			
236	636		
237	637		
238	638		
239	639		
240	640		
241	641		
242	642		
243	643		
244	644		
245	645		
246	646		
247	647		

INTERNATIONAL PAY SERVICES

CH	HD	CH	HD
HISPANIC			
853		862	
855		863	
857		865	
858		866	
859		ETHNIC PAY TV	
860		248	
861		251	
		252	

HD Converter required to receive these premium channels.

INSTALLATION CHARGES & FEES

2023 Schedule of Rates and Charges Lehigh Valley

INSTALLATION CHARGES (1)		
Overhead Installation, primary outlet		\$49.95
Underground Installation, primary outlet		\$59.95
Service Area Relocation / Transfer of Service		\$29.95
(existing customer moves within service area and takes current equipment to new residence)		
Reconnection Charge (non-payment)		\$29.95
Reconnection Charge (seasonal)		\$29.95
Special Charges		
(estimates will be given, labor at \$30.00 per hour plus materials)		
Additional Outlet Installation		
(cabled or non-cabled, same trip)		\$24.95
(cabled or non-cabled, separate trip)		\$29.95
Ancillary Equipment Installation		
(same trip)		No Charge
(separate trip)		\$29.95
Package Installation		
(includes cable, internet, phone)		\$125.00
Relocation of Outlet (separate trip)		\$29.95
Relocation of Drop (exterior only)		\$49.95
Downgrade of Cable		No Charge
Upgrade of Cable		No Charge
Converter Installation (same trip)		No Charge
Converter Installation (separate trip)		\$29.95
Modem Installation		\$39.95
Modem Reactivation		\$10.00
eero Installation		\$29.95
Parental Control Option		
(converter required)		No Charge
Remote Control Replacement		
(separate trip)		\$24.95
(mailed to customer)		\$10.00
(customer picks up)		No Charge
Unnecessary Trip Charge		\$39.95
Normal Workday Service Calls		No Charge
Evening Service Calls		
5:00pm to 8:00am		\$49.95
Holiday and Sunday Service Calls		\$79.90
Converter Reactivation / Switch Charge		\$5.00
Credit Card Processing Fee		\$3.00
Paper Statement Charge for Electronic Customers		\$1.00/mo
Returned Check or Insufficient Funds Charge		\$30.00

EQUIPMENT REPLACEMENT COSTS:		
DVR Converter		\$500.00
High Definition Converter		\$400.00
Digital Tuner		\$35.00
HD Digital Tuner		\$100.00
TIVO		\$500.00
Remote Players		\$110.00
Cable Card (Rental Only)		\$125.00
Cable Modem		\$150.00
HD Standard		\$100.00
MTA (phone modem)		\$100.00
TiVo 4K Streamer		\$30.00
Modem/Wireless Router Combo		\$175.00
eero WiFi base		\$200.00
eero beacon		\$200.00
DOCSIS 3.1 Modem		\$225.00
DOCSIS 3.1 Modem Router Combo		\$275.00

LEASED EQUIPMENT RETURN
 Return all components of leased Service Electric equipment within 30 days of disconnection to avoid above charges. Return equipment to a SECTV Customer Service Center, by mail or by scheduling an installer to pick it up.