

INTERNET

Includes: FREE access to PenTeleData Community WiFi, No Bandwidth Limits, 5 emails/5GB storage, 1 residential homepage/1GB storage, FREE spam blocking, and full technical support.

INTERNET SPEEDS:

- 50 x 5 Mbps.....\$47⁹⁵ per month
- 100 x 10 Mbps.....\$68⁹⁵ per month
- 150 x 10 Mbps.....\$94⁹⁵ per month
- 200 x 10 Mbps.....\$115⁹⁵ per month
- 300 x 10 Mbps.....\$131⁹⁵ per month
- 400 x 15 Mbps.....\$146⁹⁵ per month
- 1Gig x 40 Mbps.....\$167⁹⁵ per month

Plus Network Access Fee of \$5.00 for cable subscribers or \$10.00 for Internet-only subscribers and Applicable Taxes. Speeds may vary.

TELEPHONE

Includes unlimited local & regional calling. Unlimited Long Distance to Continental U.S., Puerto Rico, Hawaii, and calls to Canada and Mexico that do not require a country code. Plus a single listing.

Unlimited Calling Plan\$29⁹⁵ per month

PLUS over 25 features and functions including:

VoiceMail	Nomorobo	Caller ID Deluxe
VoiceMail to Email-Web Portal	Call Forward	Call Trace
Anonymous Call Rejection	Call History	Call Waiting
Call Waiting w/Caller ID		

Total Value..... \$50.00!

Local Only Calling Plan\$11⁵⁰ per month

Additional Phone Features

Distinctive Ring	\$3.00/mo
Remote Call Forward	\$8.00/mo
Call Trace	\$1.00/use
Additional Listing	\$2.05/mo
Non-Published	\$1.75/mo

Installation Charges (1)

Line Connection Charge (per line)	\$65.00
Subsequent Account Charges	\$20.00
Seasonal Suspension	\$10.00/mo
Line Restoral Charge	\$26.50
Suspension of Service Restoral Charge	\$15.00
Name Change Charge	\$20.00
Number Change Charge	\$20.00

411 and Operator Assisted calling charges are not included. Package pricing does not include taxes and additional fees/charges.

CABLE TELEVISION

CABLE TV TIERS:

Economy Basic Cable (1, 2)\$24⁹⁹ per month

(over 62 channels*)

Full Basic Cable (1, 2, 4)\$104⁴⁹ per month

(304 channels*) Includes Economy Basic channels

*channels available with converter

FULL BASIC CABLE ADD-ONS:

Digital converter required.

Ultimate Digital Tier\$12⁹⁹ per month

(61 channels) (1, 3)

HD Extra\$5⁹⁵ per month

(5 HD channels) (1, 3)

Premium Channels

(Includes OnDemand) (1, 3)

• HBO (7 SD + 7 HD)\$21⁹⁹ per month

• Cinemax (8 SD + 8 HD)\$14⁹⁹ per month

• HBO/Cinemax (15 SD + 15 HD) ..\$29⁹⁹ per month

• Showtime/The Movie Channel

(11 SD + 11 HD).....\$10⁹⁹ per month

• Starz/Encore (12 SD + 12 HD)\$18⁴⁹ per month

Ethnic Services (1, 3)

• Hispanic Tier\$5⁹⁵ per month

(12 channels)

Pay-Per-View.....Varies by program

Video OnDemand.....Varies by program

Too Much For TV.....\$14⁹⁵ per month

(1) Plus applicable franchise fee • (2) Plus Broadcast TV fee • (3) Plus Sales Tax
(4) Sports Programming Surcharge & Entertainment Networks Surcharge

BUNDLE & SAVE!

CABLE + INTERNET

Economy Basic Cable (1, 2, 3)\$54⁹⁹ per month
High Speed Internet (50 Mbps)

Full Basic Cable (1, 2, 3, 4)\$122⁹⁹ per month
High Speed Internet (50 Mbps)

CABLE + INTERNET + PHONE

Full Basic Cable (1, 2, 3, 4)\$149⁹⁹ per month
High Speed Internet (50 Mbps)
Phone

INTERNET + PHONE

High Speed Internet (50 Mbps) (3)\$72⁹⁹ per month
Phone

CABLE + PHONE

Full Basic Cable (1, 2, 3, 4)\$118⁹⁹ per month
Phone

(1) Plus applicable franchise fee • (2) Plus Broadcast TV fee • (3) Plus Sales Tax
(4) Sports Programming Surcharge & Entertainment Networks Surcharge

EQUIPMENT

INTERNET (3)

Modem Rental	\$4.95 per month
Modem w/Wireless Router	\$9.95 per month
DOCSIS 3.1 Modem Rental	\$5.95 per month
DOCSIS 3.1 Modem/Router Rental	\$10.95 per month
Modem Reactivation	\$15.00
eero WiFi Base Unit w/One Beacon	\$10.95 per month
Additional eero Beacon	\$5.95 per month
eero Switch	\$25.95

CABLE TV DIGITAL TUNER (3)

HD Tuners	\$5.95 per month
Cable Card	\$6.95 per month
Cable Card	Purchase Price \$150.00

CABLE TV DIGITAL CONVERTERS (3)

Features include: Music Choice, TV Everywhere, TV Guide Navigator Service, the ability to order Premium Channels, Pay-Per-View and VOD.

HD Standard	\$8.95 per month
HD Enhanced	\$10.95 per month
HD DVR	\$13.95 per month
TIVO	\$21.95 per month

Includes DVR service for 2 TV's. Additional Tivo Minis \$8/month
SE NEXT Whole Home Solution\$29.95 per month
Includes TIVO and eero

STREAMING DEVICE

TiVo 4K Streamer\$1.95 per month



Wilkes-Barre Customer Service
Main (570) 825-8508

15 J. Campbell Collins Dr. | Wilkes-Barre, PA 18702

Weekdays: 8:30 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM

Lehigh Valley Customer Service
Main: (610) 865-9100
Toll Free in PA: (800) 232-9100

2260 Avenue A | Bethlehem, PA 18017

Weekdays: 9:00 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM

1045 Hamilton St | Allentown, PA 18101

Weekdays: 9:00 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM

New Jersey Customer Service
Toll Free in NJ: (800) 225-9102

37 Sitgreaves St. | Phillipsburg, NJ 08865

Weekdays: 8:30 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM



CABLE TV & COMMUNICATIONS



www.sectv.com



CABLE TV & COMMUNICATIONS

WILKES-BARRE • 2023

CHANNELS & SERVICES Guide



SERVICE ELECTRIC ECONOMY & FULL BASIC CABLE

CH	HD*	CH	HD*
1		34	534 Fox Sports 1
2	502	36	536 NFL Network
3	503	37	537 YES Network
4	504	38	538 Big Ten Network
5	505	39	539 AT&T Sportsnet
6	506	40	540 LMN - Lifetime Movie Network
7	507	41	541 Hallmark
8	508	42	542 MTV
9		43	543 VH1
10	510	44	544 FX Movie Channel
11	511	45	545 AMC - American Movie Classics
12	512	46	546 Turner Classic Movies
13	513	47	547 TBS
14		48	548 USA
15	515	49	549 SyFy
16	516	50	550 TV Land
17	517	51	551 TNT
18	518	52	552 Lifetime
19		53	553 WE - Women's Entertainment
20		54	554 Nickelodeon
21		55	555 Cartoon Network
22		56	556 FX
23	523	57	557 Comedy Central
24	524	58	558 E! Entertainment
25	525	59	559 Food Network
26	526	60	560 History Channel
27	527	61	561 Travel Channel
28	528	62	562 TLC - The Learning Channel
29	529	63	563 FreeForm
30	530	64	564 HGTV - Home & Garden
31	531	65	565 The Weather Channel
32	532	66	566 A&E - Arts & Entertainment
33	533	67	567 GSN - Game Show Network
		68	OWN - Oprah Winfrey Network

CH	HD*	CH	HD*
69	569	70	570
71	571	72	572
73	573	74	574
75	575	76	576
77	577	78	578
79		80	580
81		82	582
83		84	584
85		86	586
87		88	588
89	589	90	590
91		92	592
93	593	94	594
95	851	96	856
97		98	858
99		100	700
101	601	102	602
103		104	604
107	607	108	608
109	609	110	610
111		112	612
113		114	614
115	615	116	616
118	618	119	619
124	624	120	620
131	631	121	621
132		122	622
133		123	623

CH	HD*	CH	HD*
134	634	135	635
136		137	637
139	639	138	638
148		139	639
158	658	140	640
185	685	141	641
186	686	142	642
189		143	643
192		144	644
197		145	645
214		146	646
900		147	647
903		148	648

MUSIC CHOICE*
401-450

HD EXTRA TIER

671	HDNet Movies
672	axs.tv
675	Motortrend
678	MTV Live
679	MLB Strikezone

ULTIMATE DIGITAL TIER

CH	HD	CH	HD
MOVIES & ENTERTAINMENT			
141	MTV2	215	Boomerang
143	MTV Tr3s	216	Discovery Family Channel
144	CMT Music	217	Nick Jr.
145	BET Jams	218	Teen Nick
146	MTV Classic	219	Nick 2
188	Fusion	220	Universal Kids
195	695 Sundance Channel	221	621 Disney XD
198	698 Nat Geo Wild	222	Nick Toons
201	American Heroes Channel	223	Nick Music
FAMILY & CHILDREN			
159	Up TV	156	IFC
191	Magnolia Network	187	687 Bloomberg Television
200	600 Destination America	190	690 NASA
202	Cooking Channel	193	693 Viceland
204	Lifetime Real Women	196	696 FYI
		199	699 Science Channel

Full Basic Cable subscription and HD converter required

SERVICE ELECTRIC PREMIUM

CH	HD	CH	HD
HBO			
321	721	341	741
322	722	342	742
323	723	343	743
324	724	344	744
325	725	345	745
326	726	346	746
327	727	347	747
		348	748
		349	749
		351	751
		352	752
CINEMAX			
328	728	360	760
329	729	361	761
330	730	362	762
331	731	363	763
332	732	364	764
333	733	365	765
334	734	366	766
335	735	367	767
STARZ encore			
		368	768
		369	769
		370	770
		371	771
		372	772
		373	773
		374	774
		375	775
		376	776
		377	777
		378	778
		379	779
		380	780
130	630		

PAY-PER-VIEW & SPORTS PACKAGES

CH	HD
354-356	iN Demand Pay-Per-View (contains adult content)
301-314	iN Demand Sports Packages
	• MLB Extra Innings
	• NHL Center Ice
754	iN Demand Pay-Per-View (contains adult content)
130	630 NFL RedZone

INTERNATIONAL PAY SERVICES

852	Telemundo	859	Discovery Espanol
853	WAPA	860	EWTN Espanol
855	TBN Enlace USA	861	ESPN Deportes
857	Cine Mexicano	862	Fox Deportes
858	Latele Novela	865	MTV Tr3s
		866	Nat Geo Mundo

HD Converter required to receive Ethnic Pay TV channels.

INSTALLATION CHARGES & FEES

2023 Schedule of Rates and Charges Wilkes-Barre

INSTALLATION CHARGES (1)	
Overhead Installation, primary outlet	\$36.00
Underground Installation, primary outlet	\$50.00
Service Area Relocation / Transfer of Service (existing customer moves within service area and takes current equipment to new residence)	\$25.00
Reconnection Charge (non-payment)	\$30.00
Reconnection Charge (seasonal)	\$30.00
Special Charges (estimates will be given, labor at \$30.00 per hour plus materials)	
Additional Outlet Installation (cabled or non-cabled, same trip)	\$12.50
(cabled or non-cabled, separate trip)	\$25.00
Ancillary Equipment Installation (same trip)	\$12.50
(separate trip)	\$25.00
Package Installation (includes cable, internet, phone)	\$61.00
Relocation of Outlet (separate trip)	\$25.00
Relocation of Drop (exterior only)	\$25.00
Downgrade of Cable	No Charge
Upgrade of Cable	No Charge
Converter Installation (same trip)	\$12.50
Converter Installation (separate trip)	\$25.00
Modem Installation	\$39.95
Modem Reactivation	\$10.00
eero Installation	\$29.95
Parental Control Option (converter required)	No Charge
Remote Control Replacement (separate trip)	\$25.00
(mailed to customer)	\$10.00
(customer picks up)	\$15.00
Unnecessary Trip Charge	\$50.00
Normal Workday Service Calls	No Charge
Evening Service Calls 5:00pm to 8:00am	\$49.95
Holiday and Sunday Service Calls	\$79.90
Converter Reactivation / Switch Charge	\$5.00
Credit Card Processing Fee	\$3.00
Paper Statement Charge for Electronic Customers	\$1.00/mo
Returned Check or Insufficient Funds Charge	\$30.00


EQUIPMENT REPLACEMENT COSTS:

DVR Converter	\$500.00
High Definition Converter	\$400.00
Digital Tuner	\$35.00
HD Digital Tuner	\$100.00
TIVO	\$500.00
Remote Players	\$110.00
Cable Card (Rental Only)	\$125.00
Cable Modem	\$150.00
HD Standard	\$100.00
MTA (phone modem)	\$100.00
TiVo 4K Streamer	\$300.00
Modem/Wireless Router Combo	\$175.00
eero WiFi base	\$200.00
eero beacon	\$200.00
DOCSIS 3.1 Modem	\$225.00
DOCSIS 3.1 Modem Router Combo	\$275.00

LEASED EQUIPMENT RETURN

Return all components of leased Service Electric equipment within 30 days of disconnection to avoid above charges. Return equipment to a SECTV Customer Service Center, by mail or by scheduling an installer to pick it up.

Check www.sectv.com for updates

SHADED PURPLE = Economy Basic Cable † Full Basic Cable required
ON = Available on Service Electric OnDemand†* * HD Converter required
 = Available on SE TV Everywhere