

BUNDLE & SAVE!

CABLE + INTERNET

Economy Basic Cable (1, 2, 3) **\$56⁹⁹**
High-Speed Internet (50 Mbps) per month

Full Basic Cable (1, 2, 3, 4) **\$124⁹⁹**
High-Speed Internet (50 Mbps) per month

CABLE + INTERNET + PHONE

Full Basic Cable (1, 2, 3, 4) **\$151⁹⁹**
High-Speed Internet (50 Mbps) per month
Phone

INTERNET + PHONE

High-Speed Internet (50 Mbps) (3) **\$72⁹⁹**
Phone

CABLE + PHONE

Full Basic Cable (1, 2, 3, 4) **\$120⁹⁹**
Phone

1) Plus applicable franchise fee • (2) Plus Broadcast TV fee • (3) Plus Sales Tax
(4) Sports Programming Surcharge & Entertainment Networks Surcharge

EQUIPMENT

INTERNET (3)
Modem Rental \$4.95 per month
Modem w/Wireless Router \$9.95 per month
DOCSIS 3.1 Modem Rental \$7.95 per month
DOCSIS 3.1 Modem/Router Rental \$12.95 per month
Modem Reactivation \$15.00
eero WiFi Base Unit w/One Beacon \$10.95 per month
Additional eero Beacon \$5.95 per month
eero Switch \$25.95

CABLE TV DIGITAL TUNER (3)
HD Tuners \$5.95 per month
Cable Card \$6.95 per month
Cable Card Purchase Price \$150.00

CABLE TV DIGITAL CONVERTERS (3)
Features include: Music Choice, TV Everywhere, TV Guide Navigator Service, the ability to order Premium Channels, Pay-Per-View and VOD.
HD Standard \$8.95 per month
HD Enhanced \$10.95 per month
HD DVR \$13.95 per month
TiVo (main tv and 1 Mini) \$22.95 per month
Additional TiVo Mini \$8.00 per month
Next Gen TiVo (main tv and 1 Mini) \$22.95 per month
Additional TiVo Next Gen Mini \$8.00 per month
SE NEXT Whole Home Solution \$29.95 per month
Includes TiVo and eero
Cloud DVR 100 hours \$0.00 per month
Cloud DVR 300 hours \$14.99 per month

STREAMING DEVICE
TiVo 4K Streamer \$1.95 per month

CABLE TELEVISION

CABLE TV TIERS:

Economy Basic Cable (1, 2) **\$26⁹⁹** per month
(over 63 channels*)

Full Basic Cable (1, 2, 4) **\$106⁴⁹** per month
(305 channels*) Includes Economy Basic channels
*channels available with converter

FULL BASIC CABLE ADD-ONS:

Digital converter required.

Ultimate Digital Tier **\$12⁹⁹** per month
(58 channels) (1, 3)

HD Extra **\$7⁰⁰** per month
(5 HD channels) (1, 3)

Premium Channels

(Includes OnDemand) (1, 3)

• **HBO** (7 SD + 7 HD) **\$21⁹⁹** per month

• **Cinemax** (8 SD + 8 HD) **\$14⁹⁹** per month

• **HBO/Cinemax** (15 SD + 15 HD) .. **\$29⁹⁹** per month

• **Showtime/The Movie Channel**
(11 SD + 11 HD) **\$10⁹⁹** per month

• **Starz/Encore** (12 SD + 12 HD) **\$18⁴⁹** per month

International Programming (1, 3)

• **Hispanic Tier** **\$5⁹⁵** per month
(12 channels)

Pay-Per-View Varies by program

Video OnDemand Varies by program

Too Much For TV **\$14⁹⁵** per month

(1) Plus applicable franchise fee • (2) Plus Broadcast TV fee • (3) Plus Sales Tax
(4) Sports Programming Surcharge & Entertainment Networks Surcharge

INTERNET

Includes: FREE access to PenTeleData Community WiFi, No Bandwidth Limits, 5 emails/5GB storage, 1 residential homepage/1GB storage, FREE spam blocking, and full technical support.

INTERNET SPEEDS:

• **100 x 10 Mbps** **\$47⁹⁵** per month

• **150 x 10 Mbps** **\$68⁹⁵** per month

• **200 x 10 Mbps** **\$94⁹⁵** per month

• **300 x 10 Mbps** **\$115⁹⁵** per month

• **400 x 15 Mbps** **\$131⁹⁵** per month

• **500 x 15 Mbps** **\$146⁹⁵** per month

• **1Gig x 40 Mbps** **\$167⁹⁵** per month

Plus Network Access Fee of \$5.00 for cable subscribers or \$10.00 for Internet-only subscribers and Applicable Taxes. Speeds may vary.

TELEPHONE

Includes unlimited local & regional calling. Unlimited Long Distance to Continental U.S., Puerto Rico, Hawaii, and calls to Canada and Mexico that do not require a country code. Plus a single listing.

Unlimited Calling Plan **\$29⁹⁵** per month

PLUS over 25 features and functions including:

VoiceMail	Nomorobo	Caller ID Deluxe
VoiceMail to Email-Web Portal	Call Forward	Call Trace
Anonymous Call Rejection	Call History	Call Waiting
Call Waiting w/Caller ID		

Total Value \$50.00!

Local Only Calling Plan **\$11⁵⁰** per month

Additional Phone Features

Distinctive Ring	\$3.00/mo
Remote Call Forward	\$8.00/mo
Call Trace	\$1.00/use
Additional Listing	\$2.05/mo
Non-Published	\$1.75/mo

Installation Charges (1)

Line Connection Charge (per line)	\$65.00
Subsequent Account Charges	\$20.00
Seasonal Suspension	\$10.00/mo
Line Restoral Charge	\$26.50
Suspension of Service Restoral Charge	\$15.00
Name Change Charge	\$20.00
Number Change Charge	\$20.00

411 and Operator Assisted calling charges are not included.
Package pricing does not include taxes and additional fees/charges.



Wilkes-Barre Customer Service

Main (570) 825-8508

15 J. Campbell Collins Dr. | Wilkes-Barre, PA 18702

Weekdays: 8:30 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM

Lehigh Valley Customer Service

Main: (610) 865-9100
Toll Free in PA: (800) 232-9100

2260 Avenue A | Bethlehem, PA 18017

Weekdays: 9:00 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM

1045 Hamilton St | Allentown, PA 18101

Weekdays: 9:00 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM

New Jersey Customer Service

Toll Free in NJ: (800) 225-9102

37 Sitgreaves St. | Phillipsburg, NJ 08865

Weekdays: 8:30 AM to 5:00 PM
Saturdays: 9:00 AM to 1:00 PM



CABLE TV & COMMUNICATIONS



www.sectv.com



CABLE TV & COMMUNICATIONS

WILKES-BARRE • 2024

CHANNELS & SERVICES Guide



SERVICE ELECTRIC ECONOMY & FULL BASIC CABLE

CH	HD*	CH	HD*
1		34	534
2	502	35	535
3	503	36	536
4	504	37	537
5	505	38	538
6	506	39	539
7	507	40	540
8	508	41	541
9	509	42	542
10	510	43	543
11	511	44	544
12	512	45	545
13	513	46	546
14		47	547
15	515	48	548
16	516	49	549
17	517	50	550
18	518	51	551
19		52	552
20		53	553
21		54	554
22	522	55	555
23	523	56	556
24	524	57	557
25	525	58	558
26	526	59	559
27	527	60	560
28	528	61	561
29	529	62	562
30	530	63	563
31	531	64	564
32	532	65	565
33	533	66	566
		67	567
		68	

CH	HD*	CH	HD*
69	569	70	570
71	571	72	572
73	573	74	
75	575	76	576
77	577	78	578
79		80	
81		81	
82		82	
83		83	
84	584	84	
85		85	
86	586	86	
87		87	
88	588	88	
89	589	89	
90		90	
91		91	
92		92	
93	593	93	

CH	HD*	CH	HD*
94	594	95	851
96		96	
97		97	
98		98	
99		99	
100	700	100	
101	601	101	
102	602	102	
103		103	
104	604	104	
105		105	
107	607	107	
108	608	108	
109	609	109	
111		111	
112		112	
113		113	
114	614	114	
115	615	115	
118	618	118	
124	624	124	
131	631	131	
132		132	
133	633	133	

ULTIMATE DIGITAL TIER

CH	HD	CH	HD
MOVIES & ENTERTAINMENT			
141		202	
143		204	
144		215	
145		216	
146		217	617
188		218	
195	695	219	
198	698	220	620
201		221	621
FAMILY & CHILDREN			
149	649	222	
159		223	
191		NEWS & INFORMATION	
200	600	156	
		187	687
		190	690

CH	HD	CH	HD
193	693	196	696
199	699	199	699
SPORTS			
110	610	119	
120		127	627
128	628	129	629
138	638	140	640
147		147	

Full Basic Cable subscription and HD converter required

Check www.sectv.com for updates

SHADED PURPLE = Economy Basic Cable † Full Basic Cable required
ON = Available on Service Electric OnDemand†* * HD Converter required
 = Available on SE TV Everywhere

SERVICE ELECTRIC PREMIUM

CH	HD	CH	HD
HBO			
321	721	341	741
322	722	342	742
323	723	343	743
324	724	344	744
325	725	345	745
326	726	346	746
327	727	347	747
		348	748
		349	749
		351	751
		352	752
CINEMAX			
328	728	360	760
329	729	361	761
330	730	362	762
331	731	363	763
332	732	364	764
333	733	365	765
334	734	366	766
335	735	367	767

CH	HD	CH	HD
PAY-PER-VIEW & SPORTS PACKAGES			
354-356		370	
301-314		371	
		372	
		373	
		374	
		375	
		376	
		377	
		378	
		379	
130	630	380	780

INTERNATIONAL PAY SERVICES

CH	HD	CH	HD
HISPANIC			
852		860	
853		861	
855		862	
857		865	
859		866	

HD Converter required to receive Ethnic Pay TV channels.

INSTALLATION CHARGES & FEES

2024 Schedule of Rates and Charges Wilkes-Barre

INSTALLATION CHARGES (1)	Amount
Overhead Installation, primary outlet	\$46.00
Underground Installation, primary outlet	\$60.00
Service Area Relocation / Transfer of Service (existing customer moves within service area and takes current equipment to new residence)	\$29.95
Reconnection Charge (non-payment)	\$29.95
Reconnection Charge (seasonal)	\$29.95
Special Charges (estimates will be given, labor at \$40.00 per hour plus materials)	
Additional Outlet Installation (cabled or non-cabled, same trip)	\$24.95
(cabled or non-cabled, separate trip)	\$34.95
Ancillary Equipment Installation (same trip)	\$24.95
(separate trip)	\$34.95
Package Installation (includes cable, internet, phone)	\$95.00
Relocation of Outlet (separate trip)	\$34.95
Relocation of Drop (exterior only)	\$34.95
Downgrade of Cable	No Charge
Upgrade of Cable	No Charge
Converter Installation (same trip)	No Charge
Converter Installation (separate trip)	\$34.95
Modem Installation	\$39.95
Modem Reactivation	\$15.00
eero Installation	\$29.95
Parental Control Option (converter required)	No Charge
Remote Control Replacement (separate trip)	\$34.95
(mailed to customer)	\$15.00
(customer picks up)	\$15.00
Unnecessary Trip Charge	\$49.95
Normal Workday Service Calls	No Charge
Evening Service Calls 5:00pm to 8:00am	\$59.95
Holiday and Sunday Service Calls	\$89.95
Converter Reactivation / Switch Charge	\$5.00
Credit Card Processing Fee	\$3.00
Paper Statement Charge for Electronic Customers	\$1.00/mo
Returned Check or Insufficient Funds Charge	\$30.00

EQUIPMENT REPLACEMENT COSTS:	Amount
DVR Converter	\$300.00
High Definition Converter	\$300.00
Digital Tuner	\$150.00
HD Digital Tuner	\$150.00
TIVO	\$400.00
Remote Players	\$110.00
Cable Card (Rental Only)	\$125.00
Cable Modem	\$150.00
HD Standard	\$150.00
MTA (phone modem)	\$100.00
Tivo 4K Streamer	\$30.00
Next Generation TIVO	\$400.00
Next Generation TIVO Mini	\$110.00
Modem/Wireless Router Combo	\$175.00
eero WiFi base	\$200.00
eero beacon	\$200.00
DOCSIS 3.1 Modem	\$225.00
DOCSIS 3.1 Modem Router Combo	\$275.00

LEASED EQUIPMENT RETURN
 Return all components of leased Service Electric equipment within 30 days of disconnection to avoid above charges. Return equipment to a SECTV Customer Service Center, by mail or by scheduling an installer to pick it up.