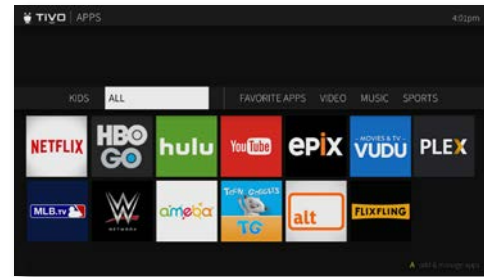


VIDEO APPS

EVERYTHING, WITH ONE REMOTE

When you search or browse for movies or individual episodes of series, your results include videos available to stream from your selected video apps — no need to switch to a different input.

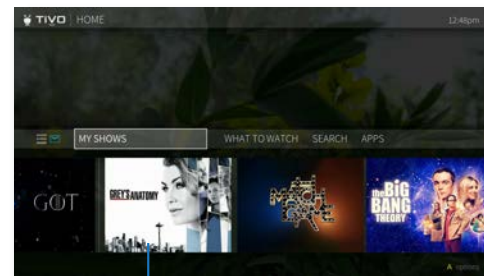


Don't have time to watch it now? Rather than search for it again later, 'Bookmark' it to add a link directly to My Shows.

THE SMARTBAR

READY WHEN YOU ARE

The SmartBar, located at the bottom of the Home screen, predicts shows to watch based on what your household usually watches at a particular time or day. For example, if you normally watch the previous night's late-night talk show the next morning, you'll see it in the SmartBar when you wake up. If the kids tend to watch shows while dinner's cooking, those shows will be waiting in the SmartBar at that time each day.



SmartBar

QUICKVIEW

NEVER MISS A THING

Want to take a quick look at what else is on? That's where QuickView comes in. While you're watching live TV or a recorded show, use the arrow buttons on your remote to bring up QuickView panels: press UP to see a mini guide; DOWN to display the SmartBar; LEFT to bring up your favorite channels; and RIGHT to take a look at what's playing on other tuners.

QUICKMODE®

IT'S NOT FAST-FORWARD, IT'S QUICKMODE!

QuickMode lets you watch a show 30% faster, while also letting you hear what everyone is saying! No chipmunks allowed. QuickMode is available while you're watching a recorded show, or if you're "behind" live TV (for instance, if you have rewound a show that's airing live). Just press PLAY to bring up the status bar, then SELECT to start QuickMode. Press PLAY and SELECT again to watch at normal speed.



SERVICE ELECTRIC

CABLE TV & COMMUNICATIONS

GOT QUESTIONS? Here's how you can always find answers:

- Find detailed instructions on how to use the many features of the TiVo Service at tivo.com/howto.
- Use the Help screens on your TiVo box. Go to 'Settings' > 'Help' > 'Tips & Troubleshooting.'

SERVICE ELECTRIC CUSTOMER SUPPORT

sectv.com/tivohelp

(610) 865-9100

PA (800) 232-9100
NJ (800) 225-9102
Wilkes-Barre (570) 825-8508

Write your TiVo Service Number (TSN) here so that you have it handy in the future.

TSN # _____

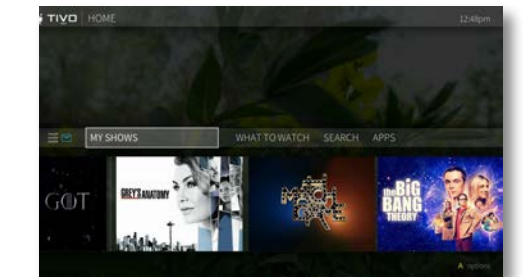
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For safety and compliance information, visit tivo.com/safety-compliance.

WELCOME TO THE TIVO® EXPERIENCE!

The TiVo experience instantly gives you total control of the TV programming you love, and much more! The TiVo digital video recorder (DVR) also connects to the Internet and gives you access to an entire universe of on-demand movies, TV shows, and web videos (and you can stream shows from your TiVo DVR to every room in your home!). Also, with six tuners and 150 hours of HD recording capacity (enough for 300 episodes of "Modern Family"), you can say good bye to recording conflicts!

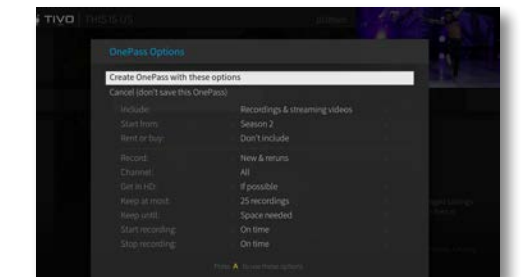
Press the TiVo button on your TiVo remote control to get to the Home screen, the starting point for all of TiVo's amazing features. For more help using your TiVo box, visit tivo.com/howto.



ONEPASS™

YOUR TICKET TO LIMITLESS ENTERTAINMENT.

OnePass gathers every episode of a series available anywhere and adds them all right to your My Shows list. Now you can watch a series from beginning to end, or start on any episode or season you want. If it's not available on TV or video on demand, OnePass fills in the gaps with episodes from providers like Netflix, Hulu, HBO GO, and more.



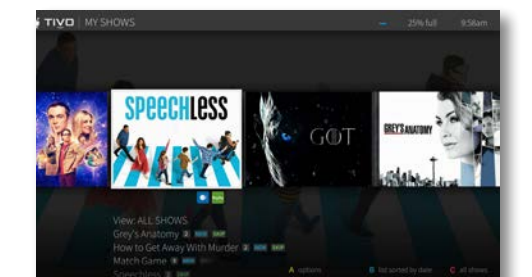
To create a OnePass, find a show you want to watch, then choose "Create a OnePass."

MY SHOWS

FIND. WATCH. REPEAT.

All of your recordings and streaming videos appear in the My Shows list. To get to the My Shows list from any menu screen or from live TV, just press the TiVo button twice. (Just press it once if you're already on the Home screen.)

At the top of the My Shows list, you'll see the Continue Watching strip: the fastest route to the shows you've been watching most recently. Below that, filters like 'Movies,' 'TV,' and 'Kids' let you narrow your My Shows choices instantly. Beneath the filters, you'll find all of your OnePass selections, single recordings, WishList searches, and bookmarks.



THE TIVO EXPERIENCE




SERVICE ELECTRIC

CABLE TV & COMMUNICATIONS

EVEN MORE COOL STUFF YOU CAN DO...

ASK FOR WHAT YOU WANT.

The TiVo voice remote is the only remote that lets you speak in natural language and gives you the ability to narrow your search results as you go. Search for shows, tune to a channel, ask for recommendations...it's all at your fingertips.

To issue a voice command, press and hold the  button and speak naturally into the remote. You can say things like "Play the latest episode of Modern Family," or "Launch Netflix," or "Find some action movies." You can even add on to your initial command to get more specific. For example, after the command, "Show me some action movies," you could add "From the 80s...just the ones with Bruce Willis."

Note: Contact Service Electric for voice remote availability.

SEEK AND YOU SHALL FIND!

Only the TiVo experience offers fully integrated search. No other device instantly scans across all TV programming, available on-demand libraries and the web to find exactly what you want. It's like an entertainment search engine presenting you with a list of great options, so there's almost nothing you can't start watching in seconds!

Search by show title, episode title, show description, or person name (actor, director, etc.). The TiVo service searches upcoming TV shows and movies and video on demand offerings all at the same time. You can even search for a particular channel by its network name or call sign (e.g., ABC or ESPN).



TAKE A SHORTCUT TO GREAT SHOWS.

So many channels, so little time! TiVo's "What to Watch" lets you browse shows available to stream, watch live, bookmark, or record.

Top-level categories include 'On TV Today,' 'Sports,' 'Movies,' and more. Each category also includes more specific sub-categories to help you find exactly what you're looking for. For example, from the 'Movies' strip, select 'View All' to see subcategories like 'New Releases,' 'Action,' and 'Comedy.'

TIVO IS ALL ABOUT PLEASANT DISCOVERIES.

Finding the things you love is a snap with a WishList® search. Have a subject, title, actor or director you're curious about? Just set up a WishList search and your TiVo box will search all your programming 24/7/365 and record it for you.

THE TIVO WHOLE HOME SOLUTION.

The TiVo Whole Home Solution delivers TV plus streaming video services like Netflix and YouTube to just about anywhere in your home!

A TiVo Mini lets you stream shows from your TiVo DVR to another TV location.

Or, you can stream shows from your TiVo DVR to your mobile devices, and quickly download shows to your mobile device for viewing when you're away from your home network.



BE IN CONTROL WITH THE ALL-POWERFUL TIVO APP!

Easily stream or transfer shows to your iPad or other mobile device using the TiVo app! (Bonus: The TiVo app also lets you schedule recordings, control live TV, search for shows, and more, right from your mobile device!) Download the free TiVo app from the App Store.

- Watch live TV or recorded shows on your mobile device*
- Download shows to take with you on the go*
- Schedule recordings from anywhere
- Browse current listings and What to Watch
- Manage OnePass selections and the To Do List

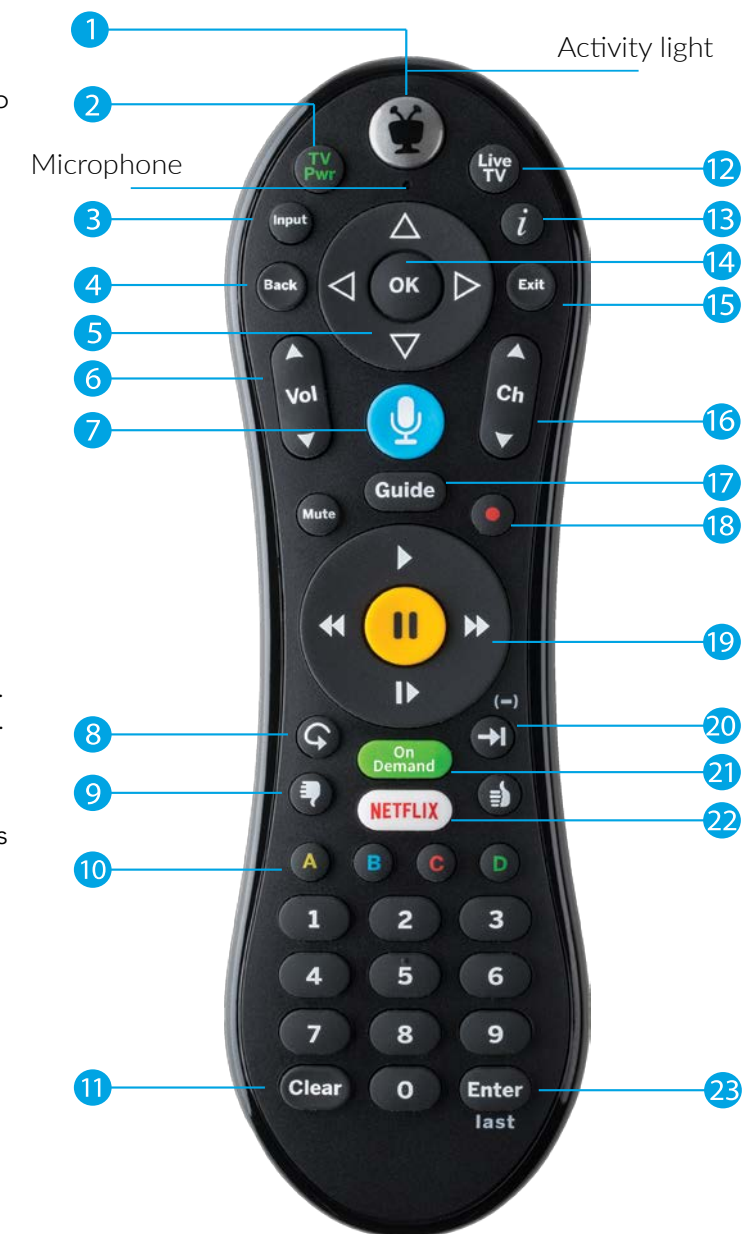


* Requires compatible TiVo hardware and an iOS or Android device running current software. To stream live TV or recorded shows, your mobile device must be connected to the same home network as your DVR. Some shows cannot be downloaded due to the copy protection assigned to them by the program provider.


THE TIVO REMOTE CONTROL.

Note: Contact Service Electric for voice remote availability.

- 1 The TIVO BUTTON takes you to the Home screen.
- 2 If programmed, TV PWR turns your TV on or off. Go to 'Menu' > 'Settings' > 'Remote, CableCARD, & Devices' > 'Remote Control Setup' to program.
- 3 If programmed, use INPUT to select the input for your TV.
- 4 BACK goes back to the previous screen.
- 5 Use the ARROW BUTTONS to navigate the TiVo menus. In live TV, press UP for the one-line guide, DOWN to see personalized predictions, LEFT for your favorite channels, and RIGHT to see what's on other tuners.
- 6 If programmed, VOLUME and MUTE control the volume on your TV or AV receiver.
- 7 Press and hold the VOICE button to issue voice commands.
- 8 REPLAY repeats the last eight seconds of the show. Press and hold to jump to the beginning of a show. When browsing, press to jump to the first item in a strip.
- 9 Use the THUMBS UP and THUMBS DOWN buttons to rate shows to influence which shows get recorded as TiVo Suggestions.
- 10 The A, B, C buttons set options and sort and filter views. Look for on-screen tips.
- 11 CLEAR dismisses items appearing over live TV and deletes titles from My Shows and the To Do List.



- 12 LIVE TV takes you to live TV and lets you cycle through tuners.
- 13 INFO shows the info card while watching a show; press this button again to make it disappear.
- 14 Press OK to choose menu items.
- 15 Use EXIT to close certain apps.
- 16 Use CHANNEL UP/DOWN to change the channel or move quickly through lists and the guide.
- 17 GUIDE takes you to the on-screen program guide.
- 18 Press RECORD to record the show you're watching, or to set up a recording for a show selected in the guide.
- 19 While watching shows, use these buttons to control playback. Press up to three times for three speeds. In the TiVo menus, use REWIND and FAST-FORWARD to move quickly through strips. Press PLAY and then OK to start/stop QuickMode™.
- 20 ADVANCE moves forward in 30-second increments; press and hold to jump to the end of the show. Or, press to jump to the next tick mark when fast-forwarding or rewinding. Use to enter a dash when tuning to OTA sub-channels.
- 21 Press ON DEMAND to go directly to the video on demand library.
- 22 Press the NETFLIX button to launch the Netflix app.
- 23 ENTER/LAST returns to the last channel viewed.

* To program your TiVo remote, press the TiVo button to go to the Home screen and select the Menu icon . Then choose 'Settings' > 'Remote, CableCARD, & Devices' > 'Remote Control Setup.' Follow the on-screen instructions.